

## Komatsu Forklift

Komatsu Forklift Training Oakville - Komatsu Forklift U.S.A. Inc., an affiliate of the Komatsu Ltd. family, has an affirmative reputation for building durable and dependable forklifts. They are renowned worldwide as a company who has a proud heritage and who maintains a benchmark of excellence in equipment production and intention.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains loyal to their vision of a healthier tomorrow. Komatsu's legacy began back in 1921, in Japan, when Komatsu Ltd commenced business as a producer of construction and mining equipment. Very soon the business grew into an industry leader and was responsible for constructing Japan's first state-of-the-art bull dozer and farm tractor.

Over the previous few decades, Komatsu has developed to become a global giant thanks to their stability and competence within the diverse fields of logistics, excavating, construction and mining. With innovative models and technological superiority, they remain at the forefront of these industries.

Evolving in 1945, Komatsu Forklift Co., Ltd has expanded immensely. Utilizing their advanced manufacturing features and contemporary design approaches, Komatsu has become recognized to build the kind of rugged and reliable forklift that customers across the globe have come to rely upon. In 1976, Komatsu Forklift U.S.A., Inc was established to satisfy the mounting demand for its products in the North American market. To better expenditures and efficiencies, a contemporary facility was built in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and manufacturing operations.

Komatsu Forklift U.S.A. continues to meet the needs and demands of their users globally while remaining a primary producer and dealer of progressive forklifts and lift truck accessories. Central and Latin America, Mexico, the Caribbean and South America are home to some of Komatsu's satisfied clients along with their North American consumers.

After numerous years of establishing and maintaining quality customer service relationships with clients, Komatsu Forklift understands that satisfying the needs of the customer is paramount. Komatsu begins all new projects and product developments with the customer's input. By welcoming contributions and opinions, they are able to ascertain customer wishes and expectations then cultivate progressive creations and then manufacture to exceed Komatsu Engineering Principles. Assuring consumers that quality is designed from the start and maintained throughout the manufacturing, service and sales processes, allows Komatsu to end up with a first-class product from start to finish.

The engineers at Komatsu are experts who concentrate on designing heavy-duty technologies, forklifts and construction equipment. Their design expertise assures that every piece of equipment will last in even the toughest applications and environments. Adherence to precise engineering principles allows Komatsu Forklift to meet ISO 9001 standards. Computer aided design and rigorous internal quality standards all factor in to top-quality lift truck products. Komatsu Engineering Standards transform the modern and innovative expertise used in advanced mining and construction equipment into world class equipment.

The contemporary facility in Covington, Georgia has all the necessary requirements for full scale production. This facility can take unprocessed steel and manipulate it by preparing, welding, and fabricating it. When assembled and painted the forklifts are ready to leave the plant and enter the market. Maintaining quality control throughout the duration of the production process, assures clients that the quality is built into Komatsu's products from the very beginning.

Komatsu feels that a product is only as valuable as the people who support it and sell it, their sellers make all the difference. Komatsu Forklift boasts an outstanding network of company sellers and independent sellers who are working hard to outshine expectations. Specialized in all elements from sales, service or operating education, or aftermarket support, their diverse association of knowledgeable and capable experts are available. Komatsu Forklift Dealer locations across the country have a Komatsu OEM components on-hand to offer the necessary service required to keep customers' operations running smoothly. Computerized, real-time access with next day distribution from their highly automated supply hub is an alternative option. The online K-Link system assists sellers with online components management, service and acquisition for all major forklift models.

At Komatsu Forklift U.S.A., Inc. they know how to serve National Accounts. Several world-class organizations depend on Komatsu forklifts in their daily operations. Countrywide account customers benefit from an original partnership with Komatsu that permits them to tailor cost-efficient services in order to raise the customer's efficiency and profits. Komatsu national account clients have access to on-line parts and operations support system and a wide-ranging fleet management program, providing the ability for Komatsu to be their total solution for any lift truck concerns.

The efficient and reliable team members at Komatsu Forklift U.S.A., are dedicated to offering outstanding customer support whether it arrives in the form of instruction, product sales, aftermarket support, and longterm maintenance. They want to make sure that the consumer support offered will help their customers meet or exceed their business objectives while establishing strong working relationships in the process. Komatsu strives to identify with each of their customers' distinctive methods of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu invites you to get in touch with your local Komatsu lift truck vendor today in order to discover more about the assortment of services and applications they have available. Customer satisfaction and support are two of the organizations top priorities and it is easy to see why thousands of customers world-wide depend on the Komatsu family of products everyday.